Privacy Policy – Payment Matters

At Payment Optimisation, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your data in accordance with the Australian Privacy Principles (APPs).

What we collect
We may collect personal information such as your name, contact details, company information, and any details you provide when enquiring about or using our services.

Why we collect it
We use your information to:

- Provide our consulting services
- Communicate with you
- Improve our offerings
- Comply with legal obligations

How we store and protect your data
Your information is stored securely, and we take reasonable steps to protect it from misuse, loss, unauthorised access, modification, or disclosure.

Disclosure to third parties
We do not sell or rent your personal information. We only share it with trusted service providers as needed to deliver our services or when required by law.

Access and correction
You may request access to the personal information we hold about you and ask for it to be corrected if it is inaccurate or out-of-date.

Cookies and analytics
Our website may use cookies or analytics tools to understand site usage. You can manage cookies via your browser settings.

Cross-border disclosure
Your information may be stored or processed overseas if we use cloud services. We ensure any such providers comply with privacy standards.

Questions or complaints
If you have any concerns or would like to make a complaint about your privacy, please contact us at Info@paymentmatters.com.au. We will respond promptly and in accordance with the Privacy Act.